

NATIONAL SUPPLEMENT
Between
U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
and
AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL COUNCIL OF HUD LOCALS 222

SUBJECT: HUD/AFGE Interim Supplement concerning the implementation of HUD's Information Technology Service (HITS) Contract

SCOPE: The scope of this Supplement concerns Management's implementation of the "single enterprise-wide IT Help Desk" beginning December 1, 2003.

1. Management and the union agree that, barring any unexpected or uncontrollable emergency situation, including inclement weather or natural disaster, formal bargaining over the impact and implementation of the HITS contract will begin within eight (8) days of implementation of the use of the 1-800 Help Desk number.
2. Management agrees that during formal impact and implementation bargaining, all negotiable changes resulting from the implementation of the HITS contract, with the exception of the beginning date for the use of the 1-800 Help Desk number, will be subject to negotiations.
3. The Parties agree to negotiate, in good faith, the implementation of the HITS contract.
4. Management agrees that no changes to employee titles, offices, physical locations, management/supervisory reporting requirements, EPPES elements, or EPPES evaluations, will be affected by this interim supplement to the HITS contract Help Desk start date implementation negotiations.
5. Tracking and down time data of calls to the 24 hour Help Desk via the 1-800 number will be available to the Union via STARS. The union's communications committee will be granted full access to STARS.

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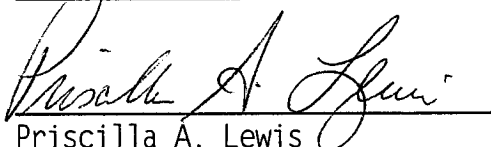
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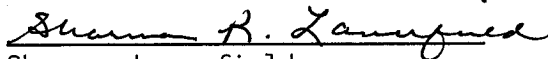
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6. Any help desk requests during the start up process that require current IT staff to correct, fix, or provide any type of service to an employees work station or system will be available through STARS. This will include service to any HUD employees by current staff.

For Management



Priscilla A. Lewis
Chief Negotiator

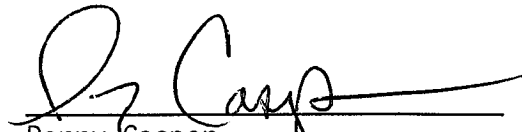

Sharman Lancefield
Team Member


Approved: _____
Director, Office of
Human Resources

Date: _____

For AFGE


Carolyn Federoff
Chief Negotiator


Perry Casper
Team Member

Approved: 
President, AFGE
National Council
of HUD Locals 222

Date: Nov 21, 2003