REASON FOR THIS POSITION  1. NEW   2. IDENTICAL ADDITION TO THE	1	ACES PD NUM	POSITION DESCRIPTION COVER SHEET								
ESTABLISHED PD NUMBER (8					PD# W04731						
OMMENDED											
ITLE						5. PAY PLAN (2)	6. SERIES (4)	7. 0	GRADE (2)		
Voucher Specialist					GS 1101				13		
B. WORKING TITLE (Optional)					9. INCUMBENT (Option	onal)					
OFFICIAL						1		• .			
10. TITLE Voucher Specialist											
11. 12. 13. PP (2) SERIES (4) FUNC.(2) GRA	16. I/A yes	CLASSIFIER (Name)									
18. ORGANIZATIONAL STRUCT	URE (Agency/	Bureau)									
U.S. Department of Housing	and Urban D	nt	5th								
Assistant Secretary for House	ing - FHC		6th								
<sup>3rd</sup> DAS for Affordable Housing	Preservation		7th								
4th Headquarters Preservation C	Office		8th								
his information is to be used ements may constitute violation.  19. SUPERVISOR'S SIGNATURE	for statutory pu	ating to ap ir impleme									
21. SUPERVISOR'S NAME		24. SECOND LEVEL SUPERVISOR'S NAME Sean G. Cassidy									
21a. SUPERVISOR'S TITLE			24a SECOND LEVEL SUPERVISOR'S TITLE General Deputy Assistant Secretary for Housin								
FACTOR EVALUATION SYSTEM											
FACTOR ,	25. FLD/BMI	MK 26. POINTS		FACTO	3		25. FLD/BMK	( 2	26. POINTS		
1. Knowledge Required	1	1-8 1550		6. Perso	nal Con	tacts	6	-3	60		
Supervisory Controls		2-4 450		7. Purpo	se of Co	ontacts	7	-3	120		
3. Guidelines		3-4 4	50	8. Physi	ical Demands		8	-1	5		
1. Complexity		4-5 3	25	9. Work	. Work Environment		9.	-1	5		
5. Scope and Effect 5-5 325				TOTAL PO					3290		
		GRADE 13									
CLASSIFICATION CERTIFICATION CERTIFY that this position has been for no published standard applies of	classified as r						andards publis	shed by	the OPM or,		
es. SIGNATURE WSCOTT	FOR				.*				(mm/dd/yyyy) 6/21/04		
31. NAME  '. Scott Fox		31a. TITLE Human Resources Specialist									
-MARKS FLSA Exempt, FPL GS-13							33. OPM CE	RTIFICA	TION NUMBER		

# MASTER RECORD / INDIVIDUAL POSITION DATA

THIS SIDE TO BE COMPLETED BY THE CLASSIFIER

A, i	KEY DATA																
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32. RE	MARKS																

#### OFFICE OF AFFORDABLE HOUSING PRESERVATION

TITLE:

Voucher Specialist, GS-1101-13

LOCATION:

Headquarters Preservation Office, Office of Affordable Housing

Preservation, Washington DC

#### INTRODUCTION:

The Office of Affordable Housing Preservation (OAHP) is located in the Office of Housing and is responsible for the preservation of affordable housing supported, insured or assisted by HUD and other Federal entities. Preservation efforts will include the development and execution of restructuring agreements for affordable housing projects with FHA-insured mortgages, supported by Section 8 assistance. It will also include the financial and physical restructuring of affordable housing and other like projects in which HUD has an interest, to improve their long term viability, and the recapitalization of other multifamily and single family housing including those in other Federal affordable housing programs as requested and required by Federal rules and legislation. Many of OAHP's efforts effect the preservation of housing through oversight, monitoring, and evaluation of processes and procedures carried out by third parties such as Participating Administrative Entities (PAEs) who are responsible for the initial evaluation, as assigned by OAHP, of affordable housing and like projects with the purpose of proposing plans to OAHP and other stakeholders for long term preservation. In conducting the business of preservation of affordable housing, OAHP is responsible for ensuring compliance with relevant laws and statutes.

#### **DUTIES AND RESPONSIBILITIES:**

The incumbent performs work involving vouchers for payment and resolving exceptions and appeals of vouchers such as: for PAE contracts, ITAG/OTAG grants and more specifically for services under long-term and short-term, nonstandard contracts subject to changing payment and cost bases over the life of the contract; vouchers include reimbursables for architectural and engineering analysis, market analysis, environmental studies, travel, conferences, grants and law firms; as well as vouchers representing partial payments of a base fee. The vouchers require special review, analyses and handling as well as the application of all applicable guidelines, rules, regulations and procedures.

To perform the work, the Voucher Specialist must exhaust all existing regulations, precedents, and records. This might include pay contract records, contract or similar records, or obsolete or superseded regulations. The Voucher Specialist must exercise ingenuity in securing documents from channels, study regulations, case material, records, and documentation to establish validity.

The Voucher Specialist resolves impasses among concerned parties through additional study; or because documentation is missing and facts are in doubt due to a lapse of time between the transaction and submission of the request for payment.

# 1. Knowledge Required by the Position

Expert knowledge of extensive body of regulations, rules, procedures, and practices relating to vouchers and the full range of processing and the complicating characteristics of voucher servicing.

Expert knowledge of the contract terms, particularly allowable and billable expenses.

Expert knowledge of the Affordable Housing Preservation Programs and Grants.

Ability to initiate innovative solutions to complex problems or issues as it relates to Voucher Servicing.

Ability to communicate effectively with managers, employees and the public in person and over the telephone.

Expert knowledge of ADP systems and software such as Excel, PowerPoint.

# 2. <u>Supervisory Controls</u>:

Works under the general guidance of the Director, Headquarters Preservation Office who only gives instructions for situations requiring deviations from established procedures, and initially on new or changed procedures, guidelines, rules or comparable changes.

All work is carried out independently without specific instruction, seeks assistance on deviations from previously established instruction or guidelines and on unprecedented or unfamiliar situations. The incurring work includes independently executing a number of complex steps. Resolving a variety of documentation problems, and applying exceptionally detailed and involved criteria to determine allowable expenses.

The Voucher Specialist's completed work is considered authoritative and is sampled by the supervisor to assure accuracy of the methods used and to insure compliance with continuing instruction and procedure.

# 3. Guidelines:

The available guidelines are considerable in number and variety. They include regulations, agency manuals, Comptroller General's decisions, and precedent case files. The guidelines do not specifically apply to most voucher examining problems encountered.

The employee interprets the guides to resolve exceptions, appeals and other problems of a similar nature and to determine their application to specific cases.

# 4. <u>Complexity</u>:

The assignments include various duties involving different and unrelated processes and methods occasioned by the analysis and review of different types of vouchers.

Decisions regarding what needs to be done require assessing many issues such as the variability of contract provisions, the bases of payment, the completeness of pertinent regulations, the variety of types of documentation required, etc., and choosing a course of action from among many alternatives.

The incumbent identifies the significant characteristics of each assignment in order to resolve the many different types of problems encountered.

# 5. Scope and Effect:

The work involves identifying and resolving critical problems. The incumbent must be alert to errors, inconsistencies, and special conditions in the invoices and supporting documents; and insure, by reference to controlling guides, that expenses that could result in erroneous payment are disallowed before processing the documents to accounting and disbursing.

The work product affects the accuracy, reliability and acceptability of the organization's accounting and disbursing system and involves millions of Government dollars.

### 6. Personal Contacts:

Contacts are in person or by phone with personnel from private industry, non-profits, housing agencies, other Government agencies, and associates within own agency.

### 7. Purpose of Contacts:

The Voucher Specialist must secure factual information that will bring the request for payment within the documentation requirements necessary to allow payments.

# 8. Physical Demands:

The works requires some walking, bending and the carrying about of objects such as files.

### 9. Work Environment:

Work is performed in a typical office setting.