



# National Council of HUD Locals

AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
AFFILIATED WITH AFL-CIO

Council 222 P.O. BOX 9762 ALEXANDRIA, VA 22304

August 24, 2024

Senator Brian Schatz  
Chairman, Senate Subcommittee on Transportation, HUD and Related Agencies  
722 Hart Senate Office Building  
Washington, DC 20510

CC:

Richard J. Monocchio, Principal Deputy Assistant Secretary, Office of Public and Indian Housing  
Rae Oliver Davis, HUD Inspector General  
Adrienne Todman, Acting Secretary of HUD  
DC Mayors Office, Mayor Muriel Bowser  
DC Mayors Office, General Counsel Betsy Cavendish  
DC Mayors Office, Beverly L. Perry, Senior Advisor, Office of Policy and Legislative Affairs  
Hampton Dellinger, United States Office of Special Counsel  
Johana R. Ayers, Managing Director, General Accounting Office Fraud Division  
Chairman James Comer, House Committee on Oversight and Accountability  
Chairman Gary Peters, Senate Committee on Homeland Security and Governmental Affairs  
Chairman Tom Cole, House Appropriations Committee  
Chairwoman Patty Murray, Senate Appropriations Committee  
Eleanor Holmes Norton, Delegate for the District of Columbia  
Matthew M. Graves, United States Attorney for the District of Columbia

Subject: Submission of Inspector General Complaints of Fraud Waste and Abuse Regarding HUD NSPIRE Program Mismanagement

Dear Senator Schatz,

I am writing to formally submit the attached Inspector General (IG) complaints concerning the management of the NSPIRE program in the Public and Indian Housing Division at Housing and Urban Development. These documents detail significant issues of fraud, waste, and abuse that have not been adequately addressed, resulting in substantial misuse of taxpayer dollars.

Key Issues: The National Standards for the Physical Inspection of Real Estate (NSPIRE) program, initiated by the HUD PIH, represents a critical effort in enhancing the quality and effectiveness of



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housing inspections across the United States. The app to implement NSPIRE has been poorly sourced, and Salesforce was chosen to develop the NSPIRE app to inspect 5.5 million resident units.

- NSPIRE Application Failure: The current application, built on Salesforce, has proven to be costly and inefficient, leading to operational challenges and user dissatisfaction.

- Managerial Oversight: There have been critical lapses in oversight, contributing to ongoing mismanagement and financial waste.

It is our duty to report these continued issues to you, as the Chairman, Senate Subcommittee on Transportation, HUD and Related Agencies, to ensure accountability and transparency. I urge your office to conduct a thorough investigation and take the necessary corrective actions to safeguard public resources.

Please find the detailed complaints attached for your review. We are available for any further information or clarification you may require.

Thank you for your attention to this urgent matter.

Sincerely,



Antonio F. Gaines  
AFGE National Council 222  
President  
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